

The President of the Management Board approved the Quality Policy, the basic principles of which apply to all employees. The President also took responsibility for its implementation by establishing the appropriate organization and resources. The primary goal is to increase the trust and satisfaction of all parties: Customers, Management Board, Employees, Suppliers, Offices by implementing the mission and vision of the company:

## **PRIS-System Mission:**

We are a manufacturer of renowned sun protection systems and we perform production and maintenance processes of high-quality gangways, ramps and couplings for transport and specialist vehicles, based on our own experience and developments.

We are a reliable partner and we are able to meet the needs of our customers both in Poland and in other countries of the European Union and the world.

#### **PRIS-System Vision:**

Establishing close, strong business relationships with leading manufacturers of railway and automotive rolling stock in Poland and other European Union countries and the world.

# Our goal is to fulfill our mission and vision by:

- 1. Identification and satisfaction of the needs and expectations of our clients.
- 2. Fulfillment of legal and normative requirements.
- 3. Development of the Company's infrastructure, which will enable meeting customer requirements while minimizing costs.
- 4. Supervision of the equipment and machines used.
- 5. Collaboration with suppliers with certified quality management systems.
- 6. Developing employee awareness of their impact on the products and services provided.

### We want to achieve the above goals by:

- 1. Continuous improvement of the Integrated Quality Management System
- 2. Continuous improvement of employee qualifications
- 3. Building awareness of the safety of manufactured products in the supply chain
- 4. Development of the Company's infrastructure.
- 5. Failure prevention activities and customer expectations
- 6. Timely delivery of offered products and services
- 7. Providing service and repair services free from defects affecting safety

#### We assure our customers that:

- 1. We meet all customer requirements related to the implementation of products and services.
- 2. The highest quality of our products and services is closely linked to the lowest possible price,
- 3. Our products are manufactured in accordance with ISO 9001:2015 and ISO 22163:2023 standards, as well as standards and applicable legal regulations.

**Director of CFOO** 

Krzeszowice, 30/10/2024

Dariusz Wrzecionkowski